



MISSION STATEMENT

NCH Logistics Pty Ltd specialises in the Logistics Market and is able to deliver total transport solutions to our customers. As such we are not just a supplier of transport services; we are and want our customers to see us as being a full service provider in providing a total logistics package, this may include cranes, rigging & transport just to name a few.

We are focused on achieving customer satisfaction, by meeting or exceeding the customer's needs and expectations in these areas.

We define quality performance as always meeting our customer's requirements, performance and technical expectations.

We measure quality performance in terms of customer satisfaction as our first priority.

Responsibility for growth, capacity, numbers & quality of our equipment to service our customers will be carefully monitored by management and staff to ensure that the company continually improves process efficiency, customer satisfaction and business management processes; this will be achieved by senior management creating the atmosphere to allow this to occur.

We are committed to:

Continuous improvements of our performance through rigorous analysis of internal data, customer feedback and by implementing where appropriate improvement and preventative actions.

Fulfilling our obligations to society and fostering an open dialogue with customers, staff, our suppliers and the general public.